

FREQUENTLY ASKED QUESTIONS ABOUT CHROMEBOOKS

HOW DO I SIGN IN?

- Students sign in using their: Last name,First initial @victorschools.org (ex. ClauseS@victorschools.org)
- Password is your Student ID # plus Vcs (ex. 123456Vcs)

HOW DO I TROUBLESHOOT PROBLEMS?

- First try restarting your device
- If it won't turn on, make sure it's been charged for at least 30 minutes
- Check for light near charging port to verify the charger is working properly
- If none of this works, email techhelp@victorschools.org. Provide as much detail as possible in order for the Tech team to assist you
- According to the District Use of Device Policy, students are responsible for the Chromebook and will be charged if damaged

DO I NEED TO BRING MY CHROMEBOOK TO SCHOOL?

- Students in Grades 1 & 2 have Chromebooks to use in their classroom and are not issued 1 to 1 device
- Students in Grades 3 through 8 will have to bring their Chromebook to school everyday.
- Students in Grades 9 & 10 have district-issued Chromebooks and should plan to bring it with them daily
- Students in Grades 11 & 12 have their own device to use if possible and plan to bring it with them daily

CAN I LEAVE MY CHROMEBOOK AT SCHOOL?

- Yes. Students can make arrangements to leave their Chromebooks at school either in a safe place in their teacher's classroom or in their locker.

WHEN DO I RETURN MY CHROMEBOOK?

- Chromebooks are the property of the Victor Central School District. The District will notify you when devices will be collected. The return date depends on the age of the device. Students issued brand new Chromebooks will be responsible for the devices for the next several years.
- If a student transfers or moves out of district, the student is responsible for returning the Chromebook to the Technology office.

